



Welcome!

Welcome and thank you for joining our Bike Commuter Club at the Nash-Zimmer Transportation Center. Our facilities are carefully designed to promote alternative transportation.

Our Storrs Center Ambassadors are committed to providing you exceptional customer service by ensuring each visit is a safe and enjoyable experience. If you have any questions regarding your membership, travel solutions, or general Storrs Center/Mansfield inquiries, please contact on-duty Storrs Center Ambassadors at the Transportation Center. If they are not available, feel free to contact me at 860-429-2740.

While our facility is still very new, we are proactively searching for and trying new programs, partnerships, and opportunities to better serve our community's transportation needs. Upon activation of membership, you will receive a magnetic enabled card that will give you access to our bike locker storage and showering facilities. Please refer to the Bike Commuter Club membership policies for rules, regulations, and further information.

Once again, we thank you for your membership and look forward to working with you to better enhance your transportation needs. If you have any further questions, please feel free to contact the Transportation Center at 860-429-3312.

Sincerely,

Dee Goodrich
Transportation Coordinator



NASH-ZIMMER TRANSPORTATION CENTER INFORMATION AND BIKE COMMUTER CLUB POLICIES

Hours of Operation:

Transportation Center Hours:

Monday-Friday

7:00 AM to 7:00 PM (Staffed 8:00 AM to 5:00 PM)

Saturday

10:00 AM to 6:00 PM

Sunday

Closed

Commuter Club Hours:

Monday-Sunday

5:00 AM to Midnight

Membership Includes:

Option A:

- Access to bike locker storage 5 am-Midnight
- Access to shower and personal locker facilities during NZTC's normal business hours
- Access to basic bike repair tools that may be used on site during NZTC's normal business hours
- Membership is for one person only who must be age 14 or older

Option B:

- Access to shower and personal locker facilities during NZTC's normal business hours
- Access to basic bike repair tools that may be used on site during NZTC's normal business hours.
- Membership is for one person only who must be age 14 or older

Commuter Club Policies:

- *Health and Safety:*

The Nash-Zimmer Transportation Center strives to provide a safe and healthy experience for all those who use the Transportation Center. The Town of Mansfield reserves the right to determine whether a person's membership places the health or safety of the member, other



members, or other users of the facility, in jeopardy. If management determines that there is that risk, membership may be suspended or terminated. A member whose membership is terminated or suspended has the right to contest the decision and request a prorated refund for their membership fee. In addition, management reserves the right to terminate membership if member has participated in vandalism, improper use of facilities or equipment, or other illegal activity.

- *Bike/Personal Locker Storage Rooms:*

Members are strongly encouraged to lock their bike in their locker with an appropriate lock. While the storage facility door is only accessible by card holders, we still encourage members to secure their bikes and other personal affects. **NEITHER THE NASH-ZIMMER TRANSPORTATION CENTER NOR THE TOWN OF MANSFIELD IS RESPONSIBLE FOR LOST, STOLEN, OR DAMAGED PROPERTY.**

Unauthorized use of the locker room may result in temporary or permanent loss of facility privileges.

Keep usage of cameras, video cameras and cell phones to a minimum when using the locker rooms.

- *Shower/Bathrooms:*

- To conserve water, turn on the shower only when necessary and turn off the shower after use by tightly closing the faucet
- Keep handicapped facilities open for handicapped users
- When finished showering, remove all belongings including toiletries (shampoo, soap, body wash, etc.) from the shower area
- Safely stow away any electronic equipment to prevent electrical shorts or shocks

- *Lobby Area:*

- No Loitering
- No skateboarding inside the facility
- Do not disturb other customers

- *General Rules:*

- Be respectful of other members and their property
- Report any suspicious activity to the Storrs Center Ambassadors
- Make sure the door is fully closed when coming into, or leaving, the facility
- Refrain from roughhousing or horseplay in the Transportation Center
- Use inside voices
- Hold conversations using moderate volume
- Do not leave your valuables in an unlocked locker



- Be sure to clean up after yourself and take all personal items with you when you leave the facility
- Giving membership access card to non-members, to use the facility, is strictly prohibited
- Consumption of drugs and/or alcohol is strictly prohibited both in the facility and surrounding public property

Facility Age Requirements:

- Membership holders must be 14 years of age or older
- Children of members (13 years of age and younger) may use the facilities under strict supervision of an adult (18 years of age and older).



BIKE COMMUTER CLUB MEMBERSHIP FEES

I. Membership Types

• Individual Membership with Bike Locker Storage (Option A)

- Access to bike locker storage 5am-midnight
- Access to shower and personal locker facilities during Transportation Center's normal business hours
- Access to basic bike repair tools that may be used on site during Transportation Center's normal business hours
- Membership is for one person only who must be age 14 or older

Resident Rates:

- 1 year (\$180)
- 3 months (\$45)

Non-Resident Rates:

- 1 year (\$207)
- 3 months (\$52)

• Individual Membership without Bike Locker Storage (Option B)

- Access to shower and personal locker facilities during Transportation Center's normal business hours
- Access to basic bike repair tools that may be used on site during Transportation Center's normal business hours
- Membership is for one person only who must be age 14 or older

Resident:

- 1 year (\$120)
- 3 months (\$30)

Non-Resident:

- 1 year (\$138)
- 3 months (\$35)

II. Enrollment Fee

- New membership or for returning members that have had a lapse in membership
 - \$5 fee

III. Lost, Stolen, or Damaged Membership Cards

- To replace a lost, stolen, or damaged membership card
 - \$5 per card that needs to be replaced

IV. Insufficient Funds, Returned Checks & Online Payments

- Fees charged for member providing a personal account for payment that lacks sufficient funds to cover the amount of payment owed
 - \$13 for insufficient funds for returned checks
 - \$15 for insufficient funds for online payments
- Payments made online will be charged a convenience fee to cover the cost of the actual charges received by the Town from its online payment vendor; current charges are 2.95% of the total cost of the transaction or \$1.95 per transaction, whichever is the greater amount.
- Note: Category IV charges may be adjusted from time-to-time by the Finance Department as needed to cover the cost of the actual charges received by the Town from the member's financial institution(s).

V. Special Promotions and Discounts

- From time to time, management may have the discretion to issue special promotions and discounts to encourage use of the Commuter Club and Transportation Center facilities. *(Fees Approved by the Mansfield Town Council on 1-12-2015)*

Membership Guide: Your Membership Guide describes the benefits of your membership, and details important policies, procedures and other items related to the Center. Please read your Membership Guide carefully.

Suspension and Termination: I understand that the Nash-Zimmer Transportation Center may suspend or terminate my membership without any liability for failure to adhere to the terms of this agreement, failure to pay any amounts due under this agreement or for violation of the Nash-Zimmer Transportation Center's policies and procedures.

Proof of Residency: Proof of residency is required for all new and returning members 18 years of age or older.

Photo Release: I understand that for promotional purposes the Nash-Zimmer Transportation Center may video record and/or take photographs of program participants and facility users. I hereby release and permit the Nash-Zimmer Transportation Center to utilize for said promotional purposes any video recordings and/or photographs of me engaged in facility activities and/or general facility use.

_____MEMBER INITIALS

Complete Agreement: I understand that the Nash-Zimmer Transportation Center Member Guide and this Membership Agreement represent the complete understanding between the Nash-Zimmer Transportation Center and me. I further understand that no representations, written or oral, other than those contained in the Member Guide and this Membership Agreement are authorized or binding upon the Nash-Zimmer Transportation Center.

Liability for Persons or Property: I give permission for any minor child named on this registration form to participate in activities at the Nash-Zimmer Transportation Center. I agree to supervise and to assume full control and responsibility for any persons or things at the Nash-Zimmer Transportation Center by reason of my use of the facility, and I understand that the Nash-Zimmer Transportation Center reserves the right to require that I remove from the facility any person in any way connected with me who, in the sole opinion of the Nash-Zimmer Transportation Center, is creating a disturbance or is disrupting activities at the Nash-Zimmer Transportation Center. I understand that participation in any activity at the Nash-Zimmer Transportation Center or in any Nash-Zimmer Transportation Center program on or off-site by my child or myself involves risk and I grant permission to the Nash-Zimmer Transportation Center to utilize any medical emergency services it deems necessary to treat any injury that I or my child may incur. I understand and agree that the Town of Mansfield and the Nash-Zimmer Transportation Center are not responsible for any lost or stolen property owned by myself or my minor child that is stored in a Nash-Zimmer Transportation Center personal or bike locker, or anywhere on the premises of the Nash-Zimmer Transportation Center. In consideration of being allowed to participate in Nash-Zimmer Transportation Center activities, I assume all risks, including personal injury and fatality, which may arise from participation of myself or my minor child in such activities. I agree for myself, my family, heirs, executors and administrators to not sue and to release, indemnify and hold harmless the Town of Mansfield and the Nash-Zimmer Transportation Center and their affiliates, officers, directors, employees, volunteers, successors and assigns from any and all liability, claims, demands and causes of action whatsoever, that may arise from the participation of myself or my minor child in Nash-Zimmer Transportation Center activities and its various programs on or off-site, whether it results from the negligence of any of the above named persons or entities or from any other cause. I agree to indemnify, defend and hold harmless the Nash-Zimmer Transportation Center, the Town of Mansfield, its officers, employees, agents, and contractors for and from any liability whatsoever for any claims for damage to persons or property caused by or contributed by me or any child of mine. This release and indemnification agreement shall be as broad and inclusive as is permitted by the law of the State of Connecticut. If any portion of it is held invalid, the balance shall continue in full force and effect.

Acceptance of Terms: As a Member, I understand that I am entitled to use Nash-Zimmer Transportation Center facilities within the scope of the membership that I have selected and that I am obligated to pay my dues and fees regardless of whether I use the Nash-Zimmer Transportation Center facilities. I agree to promptly update the Nash-Zimmer Transportation Center of any changes of address, phone or reported information from this form. On behalf of myself I certify that have received, read, understand and agree to all of the terms of this Membership Agreement and

the Members Guide. *If applicable:* My minor child, age 14 and over, has signed below as a participant in the Nash-Zimmer Transportation Center Commuter Club and its on and off-site activities. He or she has reviewed this document with my aid and supervision and agrees with all of its terms, and agrees to be legally bound by the same to the fullest extent permitted by law.

Applicant's Name	Applicant's Signature	Date
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Name of Legal Guardian if Applicant is under 18 years of age	Signature	Date
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NZTC Staff Member Name	NZTC Staff Member Signature	Date
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RETURN THIS MEMBERSHIP AGREEMENT FORM IN PERSON OR BY MAIL TO:

Nash-Zimmer Transportation Center
23 Royce Circle
Mansfield, CT 06268

Upon receipt of this completed form **and** full payment, you will receive a receipt/confirmation of your membership, a membership packet and a bar-coded ID card at which time your membership will become effective.