



## **Welcome!**

Welcome and thank you for joining our Bike Commuter Club at the Nash-Zimmer Transportation Center. Our facilities are carefully designed to promote alternative transportation.

Our Storrs Center Ambassadors are committed to providing you exceptional customer service by ensuring each visit is a safe and enjoyable experience. If you have any questions regarding your membership, travel solutions, or general Storrs Center/Mansfield inquiries, please contact on-duty Storrs Center Ambassadors at the Transportation Center. If they are not available, feel free to contact me at 860-429-3916.

While our facility is still very new, we are proactively searching for and trying new programs, partnerships, and opportunities to better serve our community's transportation needs. Upon activation of membership, you will receive a magnetic enabled card that will give you access to our bike locker storage and showering facilities. Please refer to the Bike Commuter Club membership policies for rules, regulations, and further information.

Once again, we thank you for your membership and look forward to working with you to better enhance your transportation needs. If you have any further questions, please feel free to contact the Transportation Center at 860-429-3312.

Sincerely,

Cynthia van Zelm  
Executive Director  
Mansfield Downtown Partnership



## **NASH-ZIMMER TRANSPORTATION CENTER INFORMATION AND BIKE COMMUTER CLUB POLICIES**

### **Hours of Operation:**

Transportation Center Hours:

Monday-Friday

7:00 AM to 7:00 PM (Staffed 8:00 AM to 5:00 PM)

Saturday

10:00 AM to 6:00 PM (Staffed 10:00 AM to 4:00 PM starting November 2016)

Sunday

Closed

Commuter Club Hours:

Monday-Sunday

5:00 AM to Midnight

### **Membership Includes:**

Option A:

- Access to bike locker storage 5 am-Midnight
- Access to shower and personal locker facilities during NZTC's normal business hours
- Access to basic bike repair tools that may be used on site during NZTC's normal business hours
- Membership is for one person only who must be age 14 or older

Option B:

- Access to shower and personal locker facilities during NZTC's normal business hours
- Access to basic bike repair tools that may be used on site during NZTC's normal business hours.
- Membership is for one person only who must be age 14 or older

### **Commuter Club Policies:**

- *Health and Safety:*

The Nash-Zimmer Transportation Center strives to provide a safe and healthy experience for all those who use the Transportation Center. The Town of Mansfield reserves the right to determine whether a person's membership places the health or safety of the member, other



members, or other users of the facility, in jeopardy. If management determines that there is that risk, membership may be suspended or terminated. A member whose membership is terminated or suspended has the right to contest the decision and request a prorated refund for their membership fee. In addition, management reserves the right to terminate membership if member has participated in vandalism, improper use of facilities or equipment, or other illegal activity.

- *Bike/Personal Locker Storage Rooms:*

Members are strongly encouraged to lock their bike in their locker with an appropriate lock. While the storage facility door is only accessible by card holders, we still encourage members to secure their bikes and other personal affects. NEITHER THE NASH-ZIMMER TRANSPORTATION CENTER NOR THE TOWN OF MANSFIELD IS RESPONSIBLE FOR LOST, STOLEN, OR DAMAGED PROPERTY.

Unauthorized use of the locker room may result in temporary or permanent loss of facility privileges.

Keep usage of cameras, video cameras and cell phones to a minimum when using the locker rooms.

- *Shower/Bathrooms:*

- To conserve water, turn on the shower only when necessary and turn off the shower after use by tightly closing the faucet
- Keep handicapped facilities open for handicapped users
- When finished showering, remove all belongings including toiletries (shampoo, soap, body wash, etc.) from the shower area
- Safely stow away any electronic equipment to prevent electrical shorts or shocks

- *Lobby Area:*

- No Loitering
- No skateboarding inside the facility
- Do not disturb other customers

- *General Rules:*

- Be respectful of other members and their property
- Report any suspicious activity to the Storrs Center Ambassadors
- Make sure the door is fully closed when coming into, or leaving, the facility
- Refrain from roughhousing or horseplay in the Transportation Center
- Use inside voices
- Hold conversations using moderate volume
- Do not leave your valuables in an unlocked locker



- Be sure to clean up after yourself and take all personal items with you when you leave the facility
- Giving membership access card to non-members, to use the facility, is strictly prohibited
- Consumption of drugs and/or alcohol is strictly prohibited both in the facility and surrounding public property

**Facility Age Requirements:**

- Membership holders must be 14 years of age or older
- Children of members (13 years of age and younger) may use the facilities under strict supervision of an adult (18 years of age and older).