



# MANSFIELD FIRE & EMERGENCY SERVICES

Department Update to Town Council  
January 12, 2026





# DEPARTMENT STRUCTURE

## ■ Operations

- Deputy Chief Danielson
- Responsible for responding to emergency calls for service
- Also heavy focus on mission readiness
  - Training
  - Physical/Mental Health
  - Apparatus
  - Equipment

## ■ Fire Marshal and Emergency Management

- Deputy Chief Adam Libros
- Review of new commercial construction
  - From blueprints through completion
- Regular inspection of all properties. (excluding one or two-family homes)
- Help the town prepare for and respond to significant events and threats

- Public Education
- Community Outreach



# EXPANDING ROLES

## ■ Fires

- Structure Fires
- Car Fires
- Brush Fires
- Rubbish Fires
- Li-Ion

## ■ Emergency Medical

- Medical Calls
- Lift Assists
- Welfare Checks

## ■ Rescue

- MVA
- High Angle
- Dive
- Ice
- Swiftwater
- Confined Space
- Lost Hiker



## ■ Other

- Hazardous Materials
- Wires Down
- CO Emergencies
- Odor Investigations
- Severe Weather
- Elevator Entrapment
- Lockouts
- Active Aggressor
- Service Calls



[Video Link: What Firefighters Do](#)



# COMMUNITY RISK REDUCTION



- Public Education
  - Schools
  - Off-Campus Housing
  - Seniors
  - Community Groups
  - Educational Videos



- Explorer Program
- Car Seat Safety
- Community Events
- Data Analysis



- Community CPR Classes
- Public access AED/First Aid
- Narcan Leave Behind
- Stop the Bleed
- Smoke/CO Detectors
- House Number Signs



# CAREER STAFF

- Divided into four “Shifts” A – B – C – D
  - Each Shift has a Captain and 5 (soon to be 6) full-time Firefighter/EMTs
  - This crew will work a rotating schedule of 24-on / 72-off
    - Come in at 06:30 AM and stay until the next morning
  - Assisted by some part-time staff who help cover extra shifts



- **Volunteers:**

Work alongside career personnel and assist in various roles

- Scene Safety / Traffic Control
- Apparatus operators
- Patient Care
- Those looking for an introduction to emergency services

Support our existing operations, and has been a successful training pipeline





# CURRENT STAFFING ASSIGNMENTS

## Station 107 Eagleville



## Station 207 Four Corners



## Station 307 Spring Hill



Due to the current constraints at the Eagleville Fire Station (Station 107), additional staff and a second ambulance will be operating out of the Spring Hill/Main Fire Station (Station 307) for the near term



# SPRING HILL STATION

## MFD's **Primary Station**

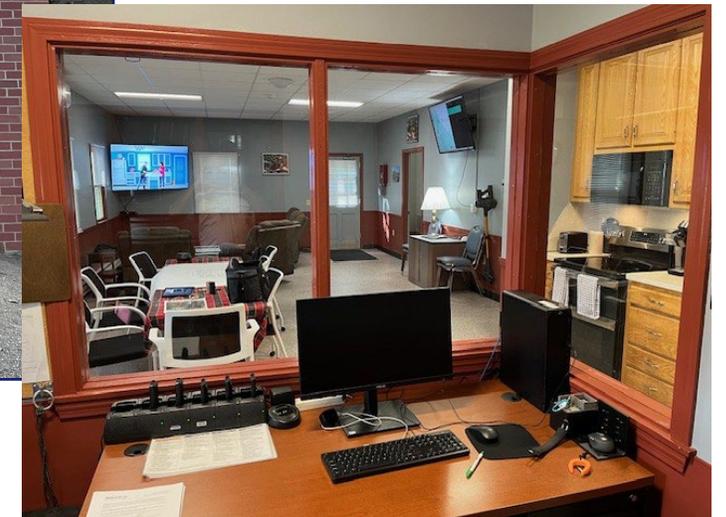
- Built in 1954
- Renovated in 2000 (current renovations planned)
- Staffed with at least a Captain and two Firefighters at all times





# FOUR CORNERS STATION

Built in 1969; renovated in 2024



Houses the ladder truck and an ambulance  
Staffed with at least two Firefighters



# EAGLEVILLE STATION

Built in 1952

Last major renovation was in 1976



- Currently houses two older fire engines and a small rescue
- This station is not presently staffed





# APPARATUS CHANGES



The Eagleville Station was designed to house fire apparatus on the left, which is unlike what we have today (larger, heavier)



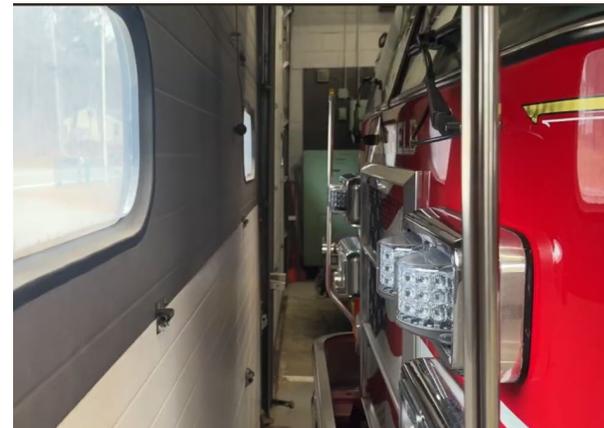
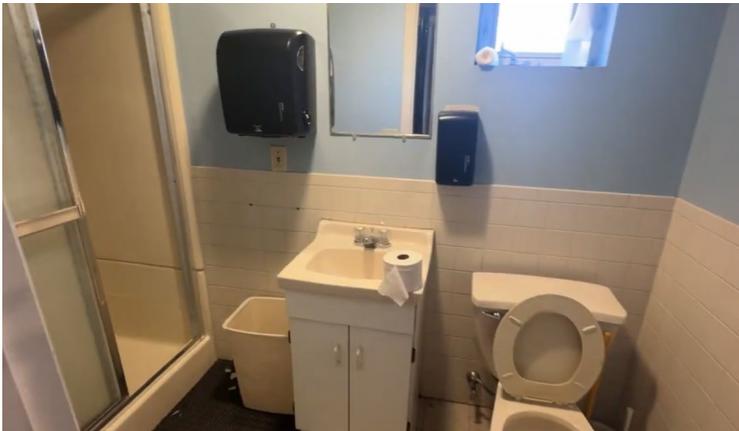
Photo by Bob Spiegel

[www.firenews.org](http://www.firenews.org)



# OUTDATED FACILITY (STATION 107)

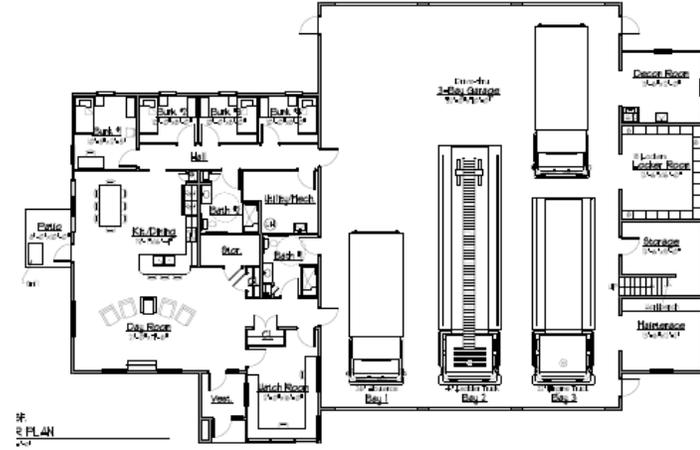
- Antiquated bathrooms with one shower (in the basement)
- Bay floor drains no longer work
- Floor cracked
- Limited vehicle access
- Dayroom is a windowless closet



<https://www.youtube.com/watch?v=TDYqBSIY1Uk>



# EAGLEVILLE STATION (STATION 107) – POSSIBLE REPLACEMENT



MFD is working w/in the Town's Facilities Master Plan

The Department has started to identify what a replacement facility might need in terms of space and functionality.

- Understanding this will be a sub-station with basic functionality
- Designing the facility in a way that it could be expanded at a later time if necessary

Former Vinton School property is an option being evaluated

- Would provide good coverage to an area of town not well served by other stations



# FIRE MARSHAL/EMERGENCY MGT ACCOMPLISHMENTS

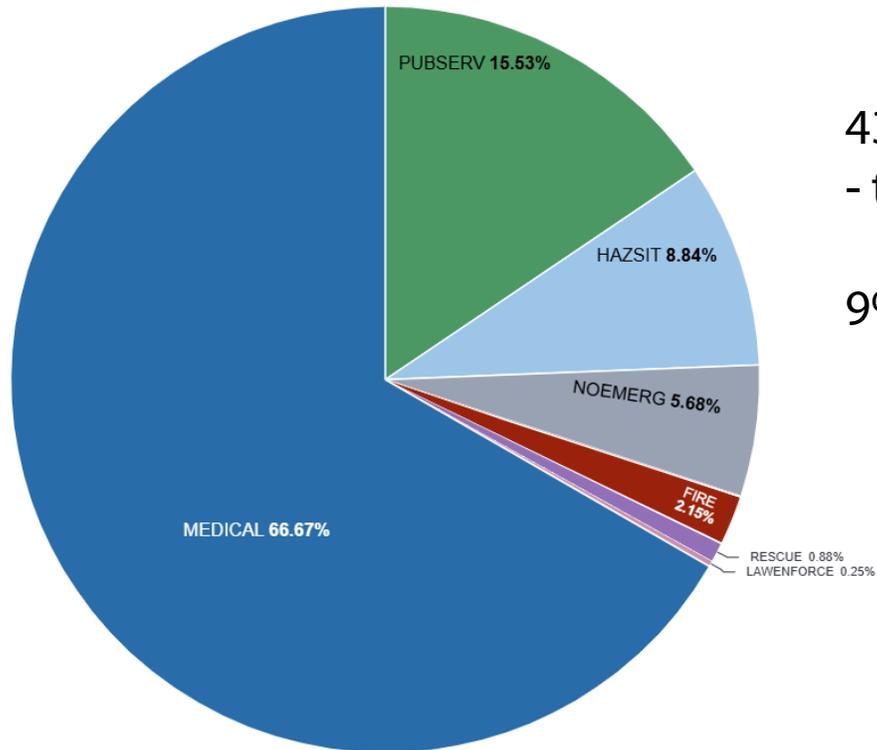
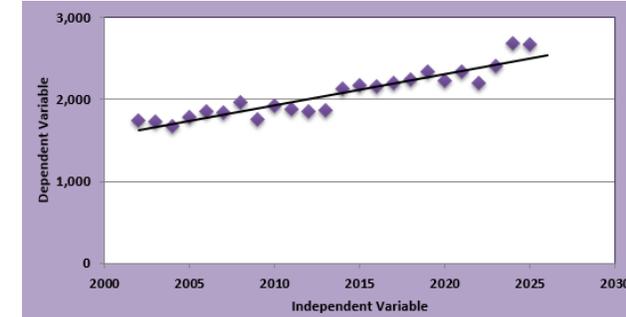
- Successfully inspected The Standard at Four Corners through completion
  - Over 1,000 hours dedicated to plan review, meetings, and on-site inspections
- Successfully inspected Eagleville Green through completion
- Roof and Solar upgrades to East Brook Mall
- McDonalds rebuild
- Starting work on “The Mark Mansfield ” high-density housing complex Phase 1 (Site B; north side of N. Eagleville Road)
  - Plan reviews started as has the demolition of the former structure
- Completed **2,524** individual inspections



# EMERGENCY CALLS FOR SERVICE

Calls for service (CFS) in 2025 were relatively steady/level vs. 2024:

- In 2025, Mansfield responded to 2,671 emergency calls
- Since 2005, we have averaged a ~9% increase each year

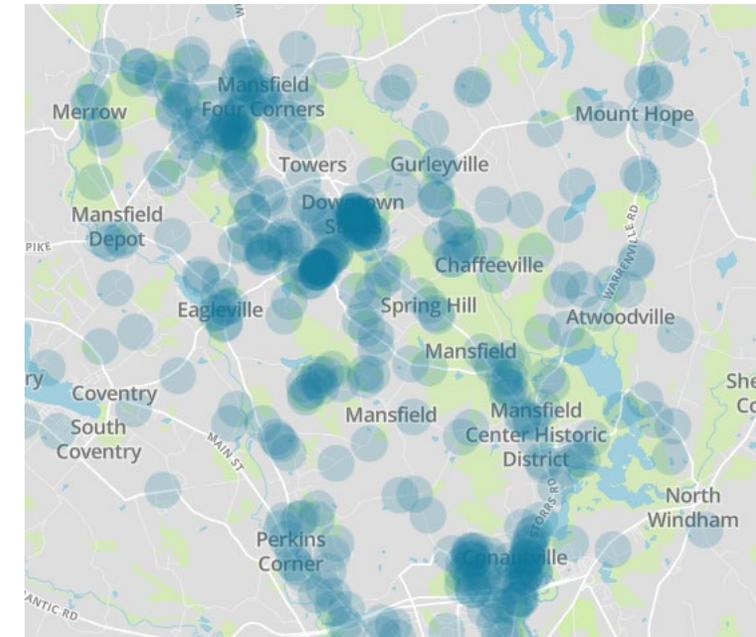


43% of MFD calls now overlap  
- two simultaneous events

9% of MFD incidents entail a third call

Top CFS Locations:

- Natchaug
- Mansfield Center for Nursing
- Juniper Hill
- UCONN Urgent Care





# OPERATIONAL ACCOMPLISHMENTS

- New Deputy Chief of Operations (career) - filled
- Additional staff hired; increasing 24 FT members as of July 1, 2025
- Successfully applied for and awarded a SAFER Grant
  - Four additional Firefighter/EMTs starting later this month
  - Will bring total full-time Firefighter/EMTs to 28
- Completed training and placed Truck 207 into service
  - Truck acquired through a CDBG grant
- Replacement of Ambulance 707
  - Ordered in 2022 with ARPA funds





## OPERATIONAL ACCOMPLISHMENTS (CONT'D)

- Transitioned from the 30-year-old NFIRS data reporting system to



- New digital apparatus check system and maintenance tracking.
- Implementation of CPAP for patients in Respiratory Distress
- Completed an internal Captain promotional process
  - FF Landry is now Captain Landry





# UPCOMING PROJECTS

- **Approval to order a new ambulance (FY26 budget)**
  - Delivery is still 3 years out
  - Will most likely be a “twin” to the one delivered in August
  - Prior approach was to operate 3 ambulances, keeping them for 9 years, and ordering one every three years
  - With increases to both call volumes and staffing, we will be transitioning to operating 4 ambulances, but keeping them for 12 years
- **Planning to replace the oldest fire engine in FY27**
  - Department currently operates three fire engines
  - Ideally, they spend 20 years front line and 10 years as a reserve piece
  - The oldest fire engine is now a 1994 Pierce (Squad 407)
  - Delivery is estimated to be 4 years from the time of order





# PERSONNEL PLANNING

## Volunteer program

- Emphasis on continued growth in volunteer members
- Partnering with UCONN EMT students and possibly Windham Tech CJPS program
- Looking forward to offering two different tracks with EOS Explorers this Spring

## Career Personnel

- Onboarding and training the new full-time staff
- Looking to fill a few vacant existing part-time positions in March
- Closely monitoring Fire Inspector needs with based on pace of new construction
- The focus for the next few budget cycles will be to slowly absorb the costs associated with the SAFER Grant positions (phased approach)



## DEPARTMENT GOALS

- Respond to critical calls (in town) in <8 minutes at least 90% of the time
  - Crews responding in less than 90 seconds (on average)
  - For on-scene response times, the focus will be on when an “Emergency” response is warranted
    - ALS medicals, Fires, MVAs, Rescues, and Unknown alarms
  - In order to meet this goal long-term, this will require a substation in the southern part of town
    - In 2025, the Department’s average response time was roughly 12.5 minutes
- Mansfield to handle at least 98% of emergency calls in town without relying on Mutual Aid
  - Excludes structure fires where mutual aid is a necessity
  - In 2025, the Department covered 92% of in-town calls due to staff/apparatus limitations
- All career staff are to complete (and document) at least 20 hours of training/month
  - Training was not consistently completed/documentated throughout most of 2025
  - Expand state/national certification opportunities



## DEPARTMENT GOALS (CONT'D)

- **Expand local EMS training and scope of practice to match CT Protocols**
  - Last year we rolled out the ability to provide CPAP, but there are a handful of other interventions we do not provide to our residents due to training and equipment limitations
- **Continue to support and train future responders (volunteers)**
  - Facilitate one volunteer per station during daytime hours
  - Develop more structured benchmarks for volunteer responsibilities and progression
- **Participate in at least one community outreach program every month**
  - FPW, Camp week, summer camps, Citizen Academy, car seat clinics, Maple Fest, Celebrate Mansfield, Boo Bash, Winter Welcome, visits to the Senior Center, or local community groups.
  - Continue to produce engaging educational videos for social media



## DEPARTMENT GOALS (CONT'D)

- Enhance the FMO Office to ensure MFD continues to meet the State Inspection schedule while also meeting the needs of new development
  - Look at ways MFD may be able to offer more support from the operational members
- Plan and implement at least two Emergency Preparedness drills each year
- Enhance local water supply by extending the hydrant system and/or developing additional dry hydrant capabilities
  - The ultimate goal is to have a reliable water source within 1,500' of every driveway
  - Presently, less than 40% of our community has reliable access to water for fire suppression



# LOOKING AHEAD

- OSHA changes to Fire Dept. Regulations
  - Grant opportunities
  - State and national data reporting
  - “High Performing” EMS Agency Goals
  - State legislative changes (CFPC)
- 
- Local 4170 CBA in negotiations
  - Expand the Dry Hydrant program
  - Revising our mutual aid run cards
  - Structured in-house training program
  - New developments in Town



## Questions/Discussion

*Thank you to the Town Manager and Town Council for ensuring the Mansfield Fire and Emergency Services has the staffing, equipment, apparatus, and facilities needed to effectively meet the community's fire and emergency response needs*

