
PowerSchool Update

Mansfield Public School District <noreply@mansfieldct.org>
Reply-To: noreply@mansfieldct.org

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January 16, 2025

Dear Mansfield Public School Community,

We are providing an update regarding the PowerSchool data breach that we informed you of last week. We now know that the data accessed included a majority of PowerSchool's Districts, including the Mansfield Public School District. The Districts included in the data access were randomly selected.

As we shared last week, PowerSchool, the vendor that we utilize to host our student information system, experienced a cybersecurity breach when a known third party accessed data through one of PowerSchool's corporate systems. Since that time, PowerSchool, as well as multiple law enforcement entities (including the FBI) and multiple cybersecurity vendors (most notably CrowdStrike), have continued to work on this.

PowerSchool is used by 90% of Connecticut School Districts and is the largest student information system vendor in the United States and Canada. As a result, it took some time to determine which Districts had data accessed.

Through the work of PowerSchool, law enforcement, and cyber security vendors, they have a high level of confidence that the accessed information has not been disseminated, is no longer in possession of the third party, will not be made public nor used, and that they have implemented significant technology and policy changes to ensure that it can not reoccur.

We do not store social security numbers nor financial information in PowerSchool. The information accessed included demographic and contact data such as names, birthdate, grade level, race/gender, and emails/addresses/phones (we do not store student cell phone numbers). Third-party programs that are connected to PowerSchool, such as our food services program, LINQ, were not impacted by this breach.

PowerSchool will continue to work with cybersecurity technology companies to continue to actively monitor the public domain and dark web to provide further confidence that the data has not been shared. Additionally, PowerSchool has indicated that credit monitoring or identity protection services may become available to specific individuals.

From time to time, we receive inquiries about what steps families can take to safeguard their child's identity, as well as their own. While this is an individual decision for each family, there are some Federal and State resources that we have shared in the past that you may find helpful:

- <https://consumer.ftc.gov/articles/how-protect-your-child-identity-theft>
- <https://consumer.ftc.gov/identity-theft-and-online-security/identity-theft>
- https://portal.ct.gov/dcp/common-elements/common-elements/how-you-can-safeguard-your-identity?language=en_US

We take the privacy and security of our community members very seriously. If you have any immediate questions or concerns, please feel free to contact us.

Sincerely,

Jaime Russell
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